

# Locations

## **Chippewa Valley Child Advocacy Center**

2004 Highland Ave., Suite M  
Eau Claire, WI 54701  
(715) 835-5915

## **Fox Valley Child Advocacy Center**

325 N. Commercial St., Suite 400  
Neenah, WI 54956  
(920) 969-7930

## **Kenosha County Child Advocacy Center**

6809 122nd Avenue, 2nd Floor  
Kenosha, WI 53142  
(262) 653-2266

## **Milwaukee Child Advocacy Center**

Family Peace Center  
619 W. Walnut St.  
Milwaukee, WI 53212  
(414) 277-8980

## **North-Central of Wisconsin Child Advocacy Center**

705 S. 24th Ave., Suite 400  
Wausau, WI 54401  
(715) 848-8600

## **Racine County Child Advocacy Center**

8800 Washington Ave., Suite 200  
Mount Pleasant, WI 53406  
(262) 898-7970

## **Walworth County Child Advocacy Center**

W4063 Highway NN  
Elkhorn, WI 53121  
(262) 741-1440

Abuse is a very scary topic for children, parents and other family members. Fortunately, Children's Wisconsin's Child Advocacy Centers are here to help you and your child through this hard time. This brochure will help explain what happens when you visit the center.

If you believe you have been treated differently because of race, color, national origin, religion, sexual orientation, disability or age, you may file a discrimination complaint with the following agencies:

### **Wisconsin Department of Justice Office of Crime Victim Services**

P.O. Box 7951  
Madison, WI 53707-7951

### **Wisconsin Department of Justice Contract Compliance Officer**

P.O. Box 7857  
Madison, WI 53707-7857

### **Office for Civil Rights Office of Justice Programs**

U.S. Department of Justice  
810 7th Street, NW  
Washington, DC 20531



Kids deserve the best.

Children's Wisconsin is the nation's largest health care provider of child advocacy centers.

# Child Advocacy Centers



Kids deserve the best.

## What is the Child Advocacy Center?

The Child Advocacy Center is a safe place for kids who may have been abused.

The center brings together a team of specially trained professionals who evaluate and investigate cases of child abuse and help children and their families.

The Child Advocacy Center is a place for your child to feel safe and supported.

The center's child-friendly space has been designed to help you and your child feel comfortable and safe.

## What happens when I arrive at the Child Advocacy Center?

When you come to the Child Advocacy Center, you will be welcomed by a team member who will take time to get to know you and your child. Other parts of your child's visit may include:

- A video-recorded interview about the suspected abuse
- A medical evaluation

## Whom will I meet with at the Child Advocacy Center?

A team of professionals works with you and your child during and after your visit to the Child Advocacy Center. All team members have special training in working with children and families in crisis.

Members of this team include:

- Medical providers
- Social workers
- Police officers
- Victim advocates and other specialists to help your child and family before, during and after his or her visit.

## What happens during the interview with my child?

During the interview, your child will speak with a person trained to speak with kids about abuse. This interview

is recorded so that your child may only have to speak about the abuse once. To help the child from becoming distracted, parents are not allowed in the interview room. When the interview is finished, the recording will be used as a part of the child abuse investigation.

## What happens during medical evaluations?

If a medical exam is recommended, medical history is gathered, and a medical provider will perform a gentle head-to-toe checkup on your child to look for signs of abuse.

## What happens after the interview or medical evaluation?

At the end of your appointment, you will meet with team members to discuss your child's appointment, get resources, ask questions, and learn more about what will happen next.

## How do I schedule an appointment?

Appointments are arranged by police officers, human service agencies and through referrals by other medical providers.

## What do I need to bring with me?

It often is helpful to bring the following with you when you come to the Child Advocacy Center:

- Snacks and comfort items such as stuffed animals or other small toys.
- Medical insurance information
- A supportive adult to assist you and your child during the appointment

The Child Advocacy Center has limited space available. If possible, we ask that you do not bring other children with you to the appointment unless requested.

## Will I receive a bill for my child's appointment?

The Child Advocacy Center does not charge a fee for the interview. Most medical insurance companies will pay for all or a portion of these exams and any related lab tests. If you do not have medical insurance, a staff member will discuss options with you.

## An important note for parents

During this difficult time, it is recommended that you do not ask your child questions about the abuse. If your child asks questions about the abuse, answer him or her in a simple way that he or she will understand.